



*RAC Services:*

- *Internal RAC team and process development*
- *Trend analysis on requested records*
- *Independent review of requested records*
- *Written appeal strategy*
- *Collaboration with attorneys to prepare appeals and act as expert witness*

*RACinator Proprietary Software:*

- *Track on going appeals*
- *Notices of approaching deadlines*
- *Document imaging tool*
- *Track successes/failures*
- *Trends appeals to determine systematic problem*
- *Prepared reports to make implementation user friendly*
- *Self contained application*
- *Scalable for larger facilities*

## RAC Audits

An RAC, Recovery Audit Contractor, audit is a healthcare records review, conducted by a Medicare contractor paid on contingency, to determine the coding accuracy and appropriate payments for services. If records are deemed accurate the process ends. If the coding levels are not accurate, the original sample review can be expanded and damages will be judged based on that sample. If a fraudulent trend is identified, the review can expand and encompass more than the initial three-year time frame, and it can be referred to Office of Inspector General or Department of Justice for criminal charges. Therefore, accuracy in coding levels is critical to minimizing costs, penalties and interest charges.

Mountjoy Chilton Medley's Healthcare Services Team understands that providers must be prepared to respond to these audits and defend the results. These audits are very time sensitive and failing to meet a deadline will assume guilt rather than innocence.

Complying with RAC guidelines can sometimes require additional resources, which is why MCM has developed RACinator, proprietary software for tracking on going appeals. Use the self-contained RACinator application to determine systematic problems, prepare reports and stay informed of upcoming deadlines.

MCM has the experience and tools you need to assess your RAC risk. Let us assist your organization in responding to the request and reviewing the data for accuracy.