

Operational Efficiency

Operational Efficiency GRASSROOTS (Services):

- *Ground level assessment & improvement suggestions*
- *Reduction of waste*
- *A focus on Quality*
- *Staffing analysis*
- *Supplies evaluation*
- *Real-time information assessment*
- *On-time services*
- *Optimization of resources*
- *Throughput patient care analysis*
- *Scheduling improvement*

Operational Efficiency is defined as the speed and cost at which a market enables transactions to be carried out. Never has there been a more important time for hospitals to ensure that their services are operating at the highest level of efficiency. This is a delicate balancing act and quality of care cannot be compromised.

MCM's experience is that most significant, practical improvement opportunities, lie in the 'Grass Roots'. Front-line management and employees are aware of waste, duplication of services, cost-control opportunities, throughput solutions and how to optimize resources.

MCM has professionals with administrative, clinical and financial expertise who focus on assisting hospitals in doing just that. Our efficiency professionals are also well versed in the many quality control tools that businesses are currently using, including: Six Sigma, Lean, Total Quality Management, Score Cards and Focus-PDCA. Whatever your methodology, MCM can integrate our findings and recommendations into your organization's current metrics system.

Let us help remove any obstructions keeping your business from operating at optimal efficiency.